

Withdrawal form

In accordance with the terms and conditions validated at the time of your purchase

Right of withdrawal.

Individual customers: You have 30 days to withdraw from any purchase made on our website gecko-steamer.com

This period begins on the date of delivery of your package. This right of withdrawal is exercised without a contractual penalty.

This right of return can only be accepted for products intended for domestic use (see Article 3 Product Information), in their original condition (unused) and complete (packaging, accessories, instructions, etc.). Items that are incomplete, damaged or soiled by the customer will not be taken back.

Models that are intended for professional use (GK20A, GK20B, G700) and were purchased by a private customer are therefore excluded from this right of withdrawal.

Returns received without following these rules will not be refunded without special notification.

Professional customers and therefore considered as informed buyers: This right of withdrawal does not apply to professional customers.

In the event of a refund, Salamandres will refund the credit to the bank card, bank account or PayPal used for the transaction within 14 days of the date on which you exercised your right of withdrawal.

This under the express condition that we have received your return (package delivered against signature). Additional shipping costs paid at the time of the order will not be refunded.

I hereby notify my withdrawal from the purchase below:

Last name and name:

Billing address:

E-Mail-Address:

Order number:

Date of order:

Delivery date:

Reference:	Product name:	Quantity :

Unopened, unused package

will be subject to a full refund

Open and / or used package

Refund with a deduction of € 30 (depending on the currency).

If the product has been used, in order to receive a partial refund, it is essential that it is clean, dried, and packed to its original protective and packaging form. The flat withholding tax applies in any case to the inspection and overhaul prior to product release.

I have read the conditions for the existence and exercise of the right of withdrawal in the general conditions of sale

Date of inquiry

Mention "good for agreement" and signature

Send your package with this document to Salamandres, 53 Grande Rue, 60620 Rosoy en Multien, France

Réservé à l'entreprise

Retour conforme - Remise en vente possible

Retour non conforme - Marchandise invendable

Date : Signature :

Contrôlé par: